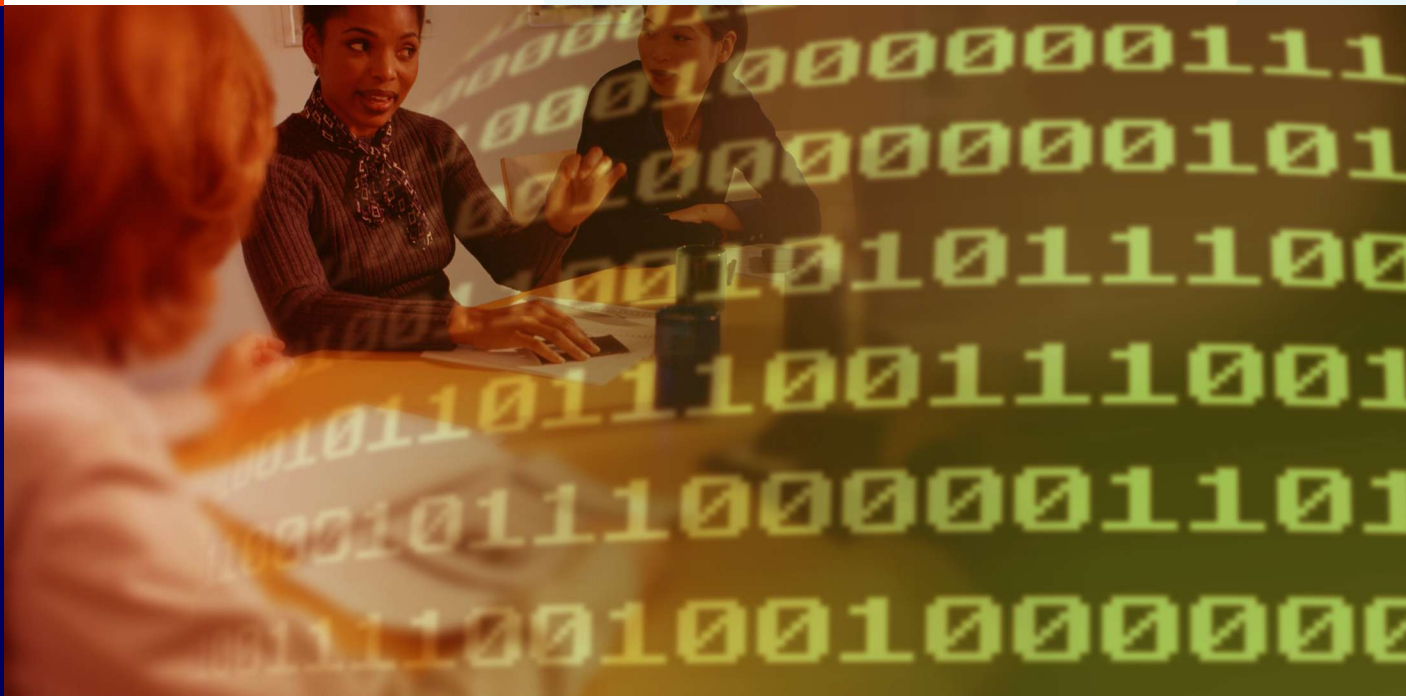




CUSTOMER CARE

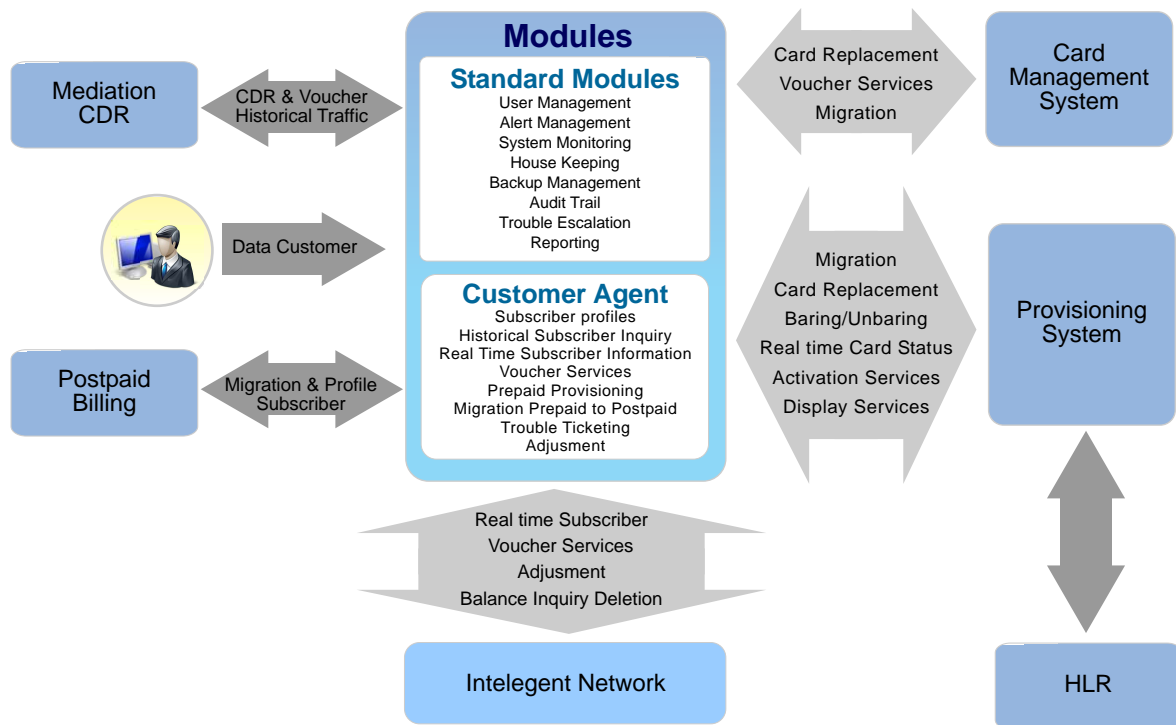


NT - CC is a complete prepaid customer care system solution.

- NT-CC is capable of handling large amount of historical traffic data up to 300 million records per day
- NT-CC is using a Web 2.0 User Interface
- NT-CC has complete and powerful standard modules (Alert Management using SMS/Email, House Keeping, Audit Trail, Trouble Escalation, Backup Management, Powerful User Management, System Monitoring, Reporting)
- NT-CC supports various types of interfaces to other systems (IN, Provisioning System, Card Management System)
- View of Historical Usage
- Subscriber's Profile
- Account History Management
- Capable of handling subscriber's provisioning process
- Included with Customer Loyalty Program so you can create various attractive promotions

CUSTOMER CARE

NT - CC Functionality can be seen on the following figure



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